



Representative  
**HENRY RIVERA**  
District 7



# Novel Coronavirus (COVID-19) Update

*March 26, 2020*

## City Urges Public to avoid Playground and Workout Equipment at City Parks

To stop the spread of COVID-19 and for the safety of the public, the Parks and Recreation Department urges residents not to use playground equipment or workout stations if they visit City parks during the Stay Home, Work Safe order.

During the announcement of the “Stay Home, Work Safe” order, El Paso Mayor Dee Margo advised that people can go to public parks and open recreation areas but are discouraged from using playground or outdoor exercise equipment.

In addition, the El Paso Public Health Department urges parents to keep children away from playground equipment because the virus can live on surfaces for hours, even days.

All Parks and Recreation facilities remain closed until further notice as a precautionary response to the COVID-19 pandemic.

Parks and trails remain open to the public with some recommendations that include:

- Maintaining at least 6 feet of social distance from others

- Choose less populated parks and trails
- Do not park in a crowded parking lot or use a crowded trail
- Wash hands before and after each visit

"Fresh air and exercise are an important part of maintaining wellness during this unprecedented period in which we work to contain the outbreak of COVID-19 in our community," said El Paso Parks and Recreation Department Interim Director Ben Fyffe. "Families are urged to use caution, avoid playgrounds and exercise equipment while still enjoying access to El Paso's parks."

Residents are encouraged to stay up-to-date with the latest COVID-19 information by subscribing to both the City of El Paso and DPH social media platforms and visit [www.epstrong.org](http://www.epstrong.org). Information is also available by calling the COVID-19 hotline (915) 212-6843 or (915) 21-COVID.



¿Va a visitar parques? Recuerde mantenerse a salvo lavándose las manos, evitando actividades en grupos grandes, practicando el distanciamiento social y evitando el uso de juegos infantiles y equipos de ejercicio.

Visiting parks? Remember to stay safe by washing your hands, avoiding large group activities, practicing social distancing and avoiding the use of playgrounds and exercise equipment.

## **Tax Office Closes for In-Person Services** *Action to Protect Public from Evolving COVID-19*

The El Paso Consolidated Tax Office will be closed to the public for in-person services effective immediately, Thursday, March 26, until further notice, in response to the ongoing public safety concerns related to COVID-19.

While the Tax Office remains closed, taxpayers can still conduct business with the office by mail, phone or online. Taxpayers are encouraged to pay their property taxes through the following methods:

- **Mail:** City Tax Assessor Collector, PO Box 2992, El Paso, TX 79999-2992
  - **Phone:** (915) 212-0106
  - **Online:** [www.elpasotexas.gov/tax-office](http://www.elpasotexas.gov/tax-office)

For additional information, please contact the Tax Office at (915) 212-0106, [citytaxoffice@elpasotexas.gov](mailto:citytaxoffice@elpasotexas.gov) or by visiting our website at [elpasotexas.gov/tax-office](http://elpasotexas.gov/tax-office).

For more information about COVID-19, visit [www.epstrong.org](http://www.epstrong.org).

# Oficina de impuestos cierra por servicios en persona

*Acción para proteger al público de la evolución de COVID-19*

La Oficina Tributaria Consolidada de El Paso estará cerrada al público por servicios en persona con vigencia inmediata, jueves 26 de marzo, hasta nuevo aviso, en respuesta a las preocupaciones de seguridad pública en curso relacionadas con COVID-19.

Si bien la Oficina de Impuestos permanece cerrada, los contribuyentes aún pueden hacer negocios con la oficina por correo, teléfono o en línea. Se alienta a los contribuyentes a pagar sus impuestos a la propiedad a través de los siguientes métodos:

- **Correo:** Recaudador de impuestos de la ciudad, PO Box 2992, El Paso, TX 79999-2992
- **Teléfono:** (915) 212-0106
- **Internet:** [www.elpasotexas.gov/tax-office](http://www.elpasotexas.gov/tax-office)



Para obtener información adicional, comuníquese con la Oficina de Impuestos al (915) 212-0106, [citytaxoffice@elpasotexas.gov](mailto:citytaxoffice@elpasotexas.gov) o visitando nuestro sitio web en [elpasotexas.gov/tax-office](http://elpasotexas.gov/tax-office).

Para obtener más información sobre COVID-19, visite [www.epstrong.org](http://www.epstrong.org).

## Drive-Thru COVID-19 Specimen Collection Moves into Phase II

*Seniors with Symptoms Targeted*



**COVID 19**  
CORONAVIRUS DISEASE

# SENIORS DRIVE-THRU

**SPECIMEN COLLECTION**

Persons 65 years or older with a temperature of 99.6F or higher may call **(915) 494-0982** to make an appointment.

Visit [EPStrong.org](http://EPStrong.org) for more information



**COVID 19**  
CORONAVIRUS DISEASE

# AUTOSERVICIO PARA MAYORES

**COLECCION DE ESPECIMENES**

Las personas de 65 años o más con una temperatura de 99.6F o más pueden llamar al **(915) 494-0982** para hacer una cita.

Visite [EPStrong.org](http://EPStrong.org) para más información

Starting today, seniors 65 years or older with a temperature of 99.6F or higher may call (915) 494-0982 to make an appointment for specimen collection.

Seniors can call during operational hours from Monday to Friday from 7AM-3PM.

Empezando hoy, las personas mayores de 65 años o más con una temperatura de 99.6F o más pueden llamar al (915) 494-0982 para hacer una cita para la recolección de especímenes.

Las personas mayores pueden llamar durante el horario de operación de Lunes a Viernes de 7AM-3PM

## Stay Home, Work Safe Order

[Local Emergency Directive](#)

[Directiva de emergencia local](#)

**COVID 19**  
CORONAVIRUS DISEASE



**HAVE A QUESTION?**

If you have questions about the 'Stay Home, Work Safe' order, submit your questions online or download the EP311 app in the App Store.

Submit your questions online at [EPStrong.org](http://EPStrong.org)

**COVID 19**  
CORONAVIRUS DISEASE



**¿TIENE UNA PREGUNTA?**

Si tiene preguntas sobre la orden "Quédese en Casa, Trabajo Seguro", envíe sus preguntas en línea o descargue la aplicación EP311 en el App Store.

Para enviar sus preguntas, visite [EPStrong.org](http://EPStrong.org)

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### **Newsletter/ Social Media Developer:**

Should you have any questions, comments and/or concerns about this edition of the newsletter, please contact Priscilla Contreras at 915.212.1032 or [contreraspi@elpasotexas.gov](mailto:contreraspi@elpasotexas.gov)

**We Proudly Support our Troops  
and First Responders**

